

Towyn & Kinmel Bay Neighbourhood Watch

Anyone in the Kinmel Bay and Towyn areas who wish to join Neighbourhood Watch may contact any of the below.

Contact numbers & e-mail.

Chairperson: Sam Becket, Towyn area co-ordinator.

Phone, 01745 338050. E-Mail beckmas@tiscali.co.uk

Secretary: J Paterson, Kinmel Bay area coordinator.

Phone, 01745 330615. E-Mail jeanpat@tiscali.co.uk

Conwy County Neighbourhood Watch Help Desk;

Phone, 01492 511363. E-Mail conwy@nhoodwatch.fsnet.co.uk

Volunteers usually man the help desk, Monday to Friday for a few hours.

There is an answer phone service when the desk is not manned.

Address for County Conwy Neighbourhood Watch;

Neighbourhood Watch Help Desk

Police Station

Oxford Road

Llandudno

LL30 1DN

Towyn area Community Beat Manager is PC Paul Foulkes.

Kinmel Bay area Community Beat Manager is PC Bryan Owen.

New Information.

Kinmel Bay and Towyn Neighbourhood Watch groups merge.

Towyn & Kinmel Bay Neighbourhood Watches were, until April 2003, part of the Denbighshire Neighbourhood Watch. The responsibility for the guidance and supervision of Neighbourhood Watch activities in these two areas was at this time transferred from Denbighshire to Conwy County.

All street co-ordinators formally registered with the Denbighshire Watch were contacted and asked if they wished to continue as co-ordinators, which would mean registering as members of the Conwy County Neighbourhood Watch.

The overall response was disappointing and at that time it was agreed that all the newly registered members for Towyn & Kinmel Bay watch groups would be linked, at least for a while, with the Abergele, Pensarn and Belgrano group. Representatives, (area coordinators), were chosen at this time for both Kinmel bay & Towyn.

This arrangement has not been successful as the extended body was too large and with too many diverse interests to be workable. As neither group has, at present, sufficient members to operate

independently it was proposed that the Towyn & Kinmel Bay groups should hold discussions with the view to possibly integrating.

With this purpose in mind, informal discussions between the two groups and the areas Community Beat Managers have taken place. Several basic starting points for a way forward were discussed and an agreement made to combine the two areas under the title of “Towyn and Kinmel Bay Neighbourhood Watch”.

An informal meeting has been held with the Community Beat Managers for Kinmel Bay and Towyn, the Area coordinators for Kinmel Bay and Towyn, and a small group of registered street co-ordinators from the two areas plus the Administrator for County Conwy Neighbourhood Watch. The meeting draw up basic starting points for a way forward for our newly formed group.

A second meeting was planned for the near future. This would give time to draft a simple constitution, organize and prioritise proposals made and attempt to make contact with as many past and present co-ordinators in the two areas. This second meeting took place on July the 6th. This meeting elected members as a “start up committee”, finalized several proposals, discussed, agreed and drew up a simple constitution and lay down some planning for future activities.

We will be happy to receive any input, information, comments, ideas or suggestions anyone may have for the smooth, active, running of this venture.

Our primary objectives are;

- ⇒ To form a structured, cohesive working group.
- ⇒ To gather information.
- ⇒ To share information.
- ⇒ Publicise our group and encourage new membership.
- ⇒ Help and support each other.

Many co-ordinators have worked in isolation for far too long and apathy has set in, this is a priority and must be addressed.

Our secondary objectives will be decided upon and prioritised at a later date when, hopefully, our membership grows.

We would like to encourage any members of the public, including former co-ordinators not yet registered with the Conwy County Neighbourhood Watch to register. I would like to feel that we can depend upon all members, present and future, for support with our endeavours.

We now have two full time community beat managers who fully support Neighbourhood Watch and are readily accessible through the regular local police surgeries. We need their help and they ours. We can make a difference if we work together.

More Information:

The Towyn & Kinmel Bay Neighbourhood Watch Group and all its members are registered with the Conwy County Neighbourhood Watch Association, and affiliated with the North Wales and National Neighbourhood Watch Associations.

Web Sites

Some local Neighbourhood Watch information can be accessed on the www.01745.com & www.kinmelbay.com web sites. These web sites also invite new coordinators & members to register to join Neighbourhood Watch.

An introduction to Neighbourhood Watch.

There is no charge for being a member of the Neighbourhood Watch. Most actions necessary are done by the co-ordinator on a voluntary basis.

The time and cost of running a Neighbourhood Watch group depends on what the members want to make of it.

Being a co-ordinator for a small street takes very little, a little time and a phone call from time to time.

The cost of each Neighbourhood Watch street sign is £12 each which includes fitting. These are optional but help to make an impact when starting up. It gives a sense of satisfaction helping to improve the area that you live in.

Once the street has a registered co-ordinator, it is worth informing the members that they should let their insurance company know that they live in a registered, Active, Watch area as many companies will allow a discount on home, contents and, if garaged, car insurance.

What is the Role of the Scheme Co-ordinator?

The principal function of the scheme co-ordinator is to act as the contact between the streets members; the local community beat manager and the Area Neighbourhood Watch Co-ordinator.

The specific tasks depend upon the enthusiasm (and time and energy available) of both the co-ordinator and the other street members.

The success of any scheme depends upon all the members and the co-ordinator will have to decide what can (or cannot) be accomplished.

The co-ordinator will be involved in some, or all of the following:

- Circulate newsletters and other relevant leaflets to members.
- Welcome newcomers to the area and invite them to join the scheme.
- Supply each member with Neighbourhood Watch and crime prevention literature (including Neighbourhood Watch window stickers and incident report cards).
- Encourage members to be aware of and put into practice crime prevention measures, such as property marking and security devices.
- Keep a check, or organise the neighbours to check, on vulnerable households (usually single elderly or handicapped) and provide advice on how to deal with callers at the door.
- Develop vigilance amongst members and actively encourage the early reporting of suspicious incidents to the police.
- Receive crime information from area co-ordinator, the police RINGMASTER system or County Watch help desk and distribute the information to street members.

The above may sound a lot but once the systems are in place (and others have offered their help to carry out certain tasks) the later stages become easier.

To keep the workload at a reasonable level we recommend that any scheme with more than 15 properties, the co-ordinator should have at least one deputy for every 10 households.

Information about Ringmaster System.

Information about this communications system is obtainable from the above Help desk and contact numbers

Communication always has been, and will probably continue to be, difficult.

This is, to some extent, being addressed by introducing electronic methods of communicating.

Direct and speedy broadcasting of urgent information on criminal activity has moved forward with the introduction of a new "RINGMASTER SYSTEM". Even so, this system will only work if people join the Neighbourhood Watch and the co-ordinators and deputy co-ordinators register to join the Ringmaster system.

North Wales Police have acquired the Ringmaster 2000 messaging system to improve lines of communication with members of the public. Connected to several external lines, Ringmaster is a voice messaging computer system, which will automatically telephone or E-mail registered members.

Its user definable database means that it can be programmed by North Wales Police to transmit information to large numbers of people quickly and cheaply where there is a real chance of prevention, detection and gathering intelligence about crime. It may even help to lessen the fear of crime by recipients taking positive action following the broadcast of information. For example by becoming more alert to the problems of crime and increasing security against known offender methods of operating. It is the preferred system for a large number of forces, including the Metropolitan Police, Greater Manchester Police and many more and has been proven to be an invaluable tool assisting in everyday policing.

The system is open to anybody who wants to register to receive the messages pertinent to their area with many existing members drawn from schemes such as Neighbourhood Watch, Shop Watch, Pub Watch, Hotel Watch, Caravan Watch, Farm Watch and others.

Potential members need to register on the Ringmaster 2000 system to receive messages and agree to pass on information to their members as appropriate. The system will attempt to deliver the message up to 4 times, within a time period specified by the registered user. So for example, if you are not available between 9am to 5pm, the system will not attempt to contact you and will be set not to attempt to call at all between 9pm and 8am to accommodate most peoples sleep times.

Funding for the purchase of Ringmaster 2000 was secured through the Police and Community Trust by way of a generous local Masonic group's donation. Please give some thought on how this valuable tool can be used in your area. We already have a number of Neighbourhood Watch members in this area registered to receive messages through this system.

Information Notes:

Neighbourhood Watch is a method of developing close liaison between households in a neighbourhood, the local community beat manager and the Area Neighbourhood Watch Co-ordinator.

The aim is to help people protect themselves and their property, to reduce fear of crime and improve their local environment by:

- Improved home security;
- Improved personal safety;
- Greater vigilance;
- Fostering a community spirit;
- Improving our environment;

While Police statistics often show a fall in certain categories of recorded crime, the fact is that overall figures continue to rise. It is important that the Police and the community work in co-operation and partnership to prevent and detect crime.

Individual schemes all have different characteristics, which depend on the area and the member's aims and objectives. However, most schemes have some things in common.

Schemes vary in size from a few properties in a rural area, the residents of one street, to an entire estate or Village.

Their members run the schemes through the co-ordinator and support from the Police and usually by the local and County Neighbourhood Watch Associations. Ours is as above.

All Schemes are set up with the co-operation of local / county Police, each Police division has a police officer that is designated to work with the N.W.

The Volunteer co-ordinator, who is resident in the area, co-ordinates the scheme and liaises with the Police. The co-ordinator acts as a voice for that community.

All Neighbourhood Watch members take steps to prevent crime, improve safety and reduce fear of crime.

Scheme members receive information and messages from, the local community beat manager, area Neighbourhood Watch Co-ordinator, County help desk or if registered, the Ringmaster system.

This vital communication link helps to keep people informed, helps to motivate members and keep the scheme active. Thus reducing crime and nuisance in the area.

Each scheme is a community initiative, which is supported by the Police but not run by them. Success depends on what the members make of the scheme, but the N.W. gives people the chance to get to know and help each other better, particularly the more vulnerable.

*******Remember*******

With the support of your local police and the Neighbourhood Watch, you can make your community safer by joining or setting up a Neighbourhood Watch scheme in your street or area.

Useful Telephone numbers.

999 The emergency number only to be used to report a crime that is happening or has just happened. Ask for police and the operator will take you through the report procedure.

North Wales Police have introduced new numbers for non-urgent calls concerning crime and anti-social behaviour. A member of staff will be immediately available to answer your call and will offer advice and assistance in Welsh. Or English. The numbers to ring are:-

0845 6071001- **Welsh line**

0845 6071002- **English line**

Your local police station will be informed and will deal with the incident. The above telephone numbers are manned all the time, night and day.

Other useful numbers (all with answer phone capability) for advice or information are:

01492 511311 **Crime Reduction Officer**

01492 511310 **Community Safety Officer.**

0800 435741 A **Free phone number** that is available any time to anyone supplying information on **drugs.**

0800 555111 **Crime stoppers** a confidential telephone line.

01492 511363 **County Conwy Neighbourhood Watch Help Desk.** Volunteer coordinators are on duty, each week day for a few hours, to deal with any queries related to Neighbourhood Watch. There is also an answer phone and callers should leave their name, full address including postcode and a telephone number. A response will be made as soon as feasible. Alternatively messages may be sent by e-mail to: conwy@nhoodwatch.fsnet.co.uk

01492 873700 **Victim Support** located in Augusta Street, Llandudno. A help line if you are unfortunate enough to be a victim of crime and need support and guidance.

01745 354545 **Samaritans.**

01492 517700 **Anti-social behaviour Hotline** for reporting Anti-social behaviour, targeted in particular local housing estates.

01492545500 **Care and Repair Service.** Advice and help with repairs and adaptations for older and/or disabled homeowners and private tenants.

0808 100 2863 A **Free phone number to Fire Department** for **advice**, checks on your house fire safety and a free smoke alarm installation service.

01492 575190 **Graffiti Removal.** Report any incidents on this number.

01492 534091 **Conwy Voluntary Services Council.** E-mail, mail@cvsc.org.uk

URL: www.conwycommunitydirectory.org.uk

08459881188 **FLOODLINE.** 24 hr advice on floods and flood warnings.

01492 574000 **Conwy County Borough Council.**
01492 575334 **Abandoned Vehicles.**
01492 575260 **Animal Health.**
01492 517176 **Care line.**
01492 514871 **Children & Family services.**
01492 575201 **Coast protection.**
01492 576069 **Councillors – names & contact.**
01492 575235/6 **Reporting dead animals on the road.**
01492 575279 **Dog warden.**
01492 575194 **Environmental Health.**
01492 871444 **Home Care.**
01492 575235/6 **Litter problems.**
01492 575242 **Pest control.**
01492 575235/6 **Refuse Collection** + collections of fridges etc;
0800 111 999 Gas Leaks. **National gas emergency services free phone number.**